

Profile

Hayley works as an independent occupational therapist and case manager, bringing extensive experience across neurological rehabilitation, complex trauma and long-term conditions.

Hayley is able to work with clients in all stages of their recovery, including acute hospital stay, discharge planning, community rehabilitation and long-term needs.

Hayley is registered with the Institute of Registered Case Managers (IRCM).

Specialisms

- Musculo-skeletal/orthopaedics
- Brain injury
- Neurological rehabilitation
- Cognitive disorders
- Long-term conditions
- Vocational Rehabilitation

Ages covered

- Adult
- Adolescent

Biography

Hayley qualified as an occupational therapist in 2002 and moved into independent and private practice in 2014, following a career spanning acute health services, inpatient rehabilitation and community-based practice. Her background includes work across trauma and orthopaedics, lower limb amputation, stroke services, neurology and acquired brain injury rehabilitation, progressing into senior clinical leadership roles prior to her move into independent practice.

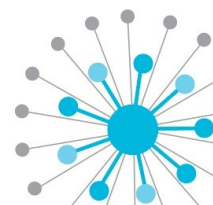
In 2018, Hayley expanded her scope of practice to include case management. She works with clients presenting with a breadth of needs, from those requiring discrete advisory or desktop input through to individuals with complex, long-term conditions requiring detailed assessment, coordination of rehabilitation, education, equipment provision, housing adaptations and multi-disciplinary intervention. She routinely liaises with multiple agencies to ensure holistic, coordinated care.

Hayley applies a client and family-centred, goal-focused approach, supporting individuals to reintegrate into meaningful home, work and leisure activities. She places strong emphasis on education, empowerment and shared decision-making, enabling clients to take ownership of their rehabilitation wherever possible in order to maximise engagement and outcomes.

She is highly experienced in collaborative working with solicitors, insurers, clients, families, health professionals and local authorities. Hayley produces clear, well-reasoned and comprehensive reports that demonstrate robust clinical reasoning and evidence-based recommendations.

Alongside her clinical work, Hayley is passionate about service development and supporting the professional growth of independent OTs. She previously held the role of Training Lead for Business Start-Up on the National Executive Committee of the Royal College of Occupational Therapists Specialist Section for Independent Practice (RCOT SSIP). She continues to provide clinical supervision to independent OTs and leads a small team of associate clinicians.

Hayley is committed to lifelong learning and maintains a strong focus on continuing professional development through formal training, professional reading, reflective practice, supervision and mentorship. She also led the working party responsible for organising IW's annual conference in May 2025.



Qualifications

- BSc (Hons) Occupational Therapy, Coventry University, 2002

Registrations & memberships

- Health and Care Professions Council (HCPC)
- Institute of Registered Case Managers (IRCM)
- Royal College of Occupational Therapists (RCOT)
- Case Management Society UK (CMSUK)

Contact details

Location:

West Midlands

Tel:

07807 816997

Email:

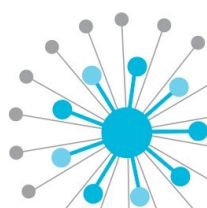
hayley.green@independenceworks.net

Website:

www.independenceworks.net

Clinical skills and experience

- Assessment and rehabilitation case management, including coordination of multidisciplinary input, specialist equipment provision and housing adaptations
- Extensive experience supporting individuals with neurological conditions including stroke, traumatic brain injury, post-concussion syndrome and long-term conditions
- Experience working with polytrauma, lower limb amputation, peripheral nerve injuries and complex physical disabilities
- Skilled in managing challenging behaviour, cognitive impairments and psychological presentation
- Regular provision of vocational rehabilitation, including workplace assessments and liaison with employers to support return to work or education
- Comprehensive understanding of physical, psychological and environmental factors impacting activities of daily living
- Strong problem-solving skills incorporating equipment provision, minor and major adaptations, routine development, education and therapeutic intervention
- Ability to support clients with financial management, vocational and leisure access, education, community safety and accessibility
- Skilled in goal setting using meaningful, person-centred approaches
- Production of clear, detailed and well-reasoned reports evidencing clinical decision-making
- Strong advocate for self-management principles to optimise long-term outcomes
- Experience in service development, policy development, recruitment and training
- Provision of mentorship, supervision and appraisal to clinicians and students
- Trustee and director of Headway Birmingham and Solihull from May 2025
- Member of IW Ltd Board of Directors, February 2023 - 2026
- Ongoing commitment to CPD, including level 3 safeguarding training and advanced training related to housing, adaptations and environmental design
- Client and solicitor feedback available on request



Career history - private sector

- Independent Occupational Therapist & Case Manager - Independence Works Ltd** 2018 - present
- Provision of occupational therapy case management services to assess an individual's needs post injury and co-ordinate their rehabilitation.
 - Sourcing and procuring specialist services for individuals including medical care, investigations and specialised therapies and providing clear clinical reasoning and evidence base for recommendations.
 - Working with a range of clinical needs across those with non complex presentations to those with poly-trauma, neurological injuries and multiple pathologies from a range of vocational and social backgrounds.
 - Liaison with multiple agencies and parties including insurers, solicitors and treating professionals.
 - Highly experienced in assessment and review report writing.
 - Single instruction (claimant) and joint referrals.

- Training Lead for Business Start Up, National Executive Committee, Royal College of Occupational Therapists Specialist Section - Independent Practice** 2018 - 2022
- Responsible for the development and ongoing management and delivery of the Start Up and Succeed course and other business start up training opportunities.
 - Advocate for members of the organisation to develop services and evoke change to continue to develop the standards of practice and support for independent OTs.

- Principal Occupational Therapist /Lead Clinical Supervisor, Independence Found Ltd** 2017 - present
- Providing OT services to maximise clients' independence and participation within home, work or leisure activities following catastrophic injuries including multiple orthopaedic trauma and amputation, brain injury and stroke.
 - Leading a small team of associate OTs in their caseload and provision of supervision for independent OTs.
 - Company director - responsible for all business development, accountability and operational duties.

- Neurological Occupational Therapist, Krysalis Consultancy Ltd** 2014 - 2017
- Providing specialist neurological occupational therapy rehabilitation to clients with acquired brain injury, stroke or spinal injuries.

- Independent Occupational Therapist, Sole Trader** 2009 - 2014
- Provided independent occupational therapy services across the Midlands area for a range of clinical needs.

- Senior Occupational Therapist, Locum Reed Health, West Midlands** 2004 - 2005
- Variety of short-term contracts across a range of clinical services including stroke rehabilitation, elderly care, orthopaedics and lower limb amputation.

Career history - statutory sector

- Highly Specialised Occupational Therapist, Birmingham Community Healthcare NHS Trust** 2005 - 2014
- Responsibility for providing, overseeing and developing the occupational therapy stroke service within the in-patient rehabilitation pathway with an emphasis on early assessment and intervention. Collaboratively managing the multidisciplinary approach to stroke care as part of the clinical leadership team.
- Occupational Therapist, Queen Elizabeth University Hospital, Birmingham** 2002 - 2005
- Basic grade and senior II rotational positions across a variety of clinical services including trauma and orthopaedics, general medicine, elderly care, cardiac rehabilitation, neurosurgery and neuro rehabilitation.

