

Susan Lewis

Case Manager

Independent Occupational Therapist

Profile

Susan brings strong clinical insight to rehabilitation after serious injury, with particular expertise in complex orthopaedic injuries.

She works with both children and adults to ensure that they achieve the best possible outcomes.

Specialisms

- Musculo-skeletal / orthopaedics
- Hand injury
- Amputations - upper limb / lower limb
- Mental health
- Vocational rehabilitation / worksite assessments

Ages covered

- Adult
- Paediatric

Biography

Susan is based in Belfast, graduated in 2002 and has extensive clinical and managerial experience within occupational therapy and multidisciplinary rehabilitation teams, working within the NHS and independent sectors.

She has worked with clients from a diverse range of socio-economic, cultural and educational backgrounds, with a vast range of conditions.

Susan has a special interest in musculo-skeletal injury, amputation, visual impairment and the psychological impact of trauma.

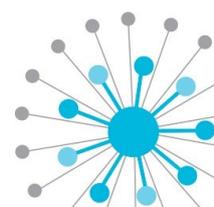
She is highly skilled at assessing functional capacity and overcoming the physical, psychological, social and environmental obstacles that impact upon an individual's occupational performance, health and well-being.

Susan is also skilled in working with children with both physical and psychological injuries, and in collaborating with parents, schools, early years support and rehabilitation services.

She has personal experience of working with the range of services involved in children's health; including acute paediatric medical services, allied health professionals, nurseries, schools and health visiting services.

Susan specialises in managing, coordinating, and delivering tailored rehabilitation services for personal injury clients, liaising closely with insurance and litigation professionals. She leads multidisciplinary teams, provides line management, and delivers client centred rehabilitation that addresses physical, psychological, social, and environmental challenges.

She is registered with the Institute of Registered Case Managers (IRCM).



Qualifications

- Master's Degree in Legal Science, Queen's University, Belfast, 2015
- BSc (Hons) in Occupational Therapy, University of Ulster, Jordanstown, 2002

Registrations & memberships

- Health and Care Professions Council (HCPC)
- Institute of Registered Case Managers (IRCM)
- Case Management Society UK (CMSUK)
- Royal College of Occupational Therapists (RCOT)
- RCOT Community Memberships: Mental Health, Work & Health, Disability, Primary Care, Healthy Ageing, Independent Practice, Leadership

Contact details

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Belfast, Northern Ireland

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07872 520017

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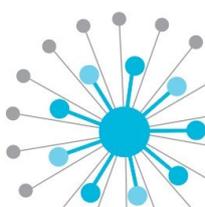
susan.lewis@independenceworks.net

Website:

www.independenceworks.net

Clinical skills and experience

- Master's in Legal Science with knowledge of legal processes, contract law, evidence, employment, equality, human rights, and civil tort.
- Extensive experience in leading and managing occupational therapy and multidisciplinary teams.
- Advanced report writing, time management, prioritisation, mentoring, and motivation skills.
- Skilled in clinical governance, audits, CPD, training, and implementation of evidence based practice.
- Specialist in functional rehabilitation, return-to-work programmes, wheelchair and seating assessment, ergonomic and environmental adaptations.
- Experience across neurological, musculoskeletal, mental health, and complex trauma cases including PTSD and chronic pain.
- Committed to continuing professional development - full details of recent training are available on request.
- Client and solicitor feedback/testimonials are available on request.



Career history – private sector

Independent Occupational Therapist & Case Manager - Independence Works Ltd 2017 - present

- Managing rehabilitation for clients with complex physical and psychological injuries.
- Conducting comprehensive assessments and develop personalised rehabilitation goals.
- Coordinating statutory and private professionals to deliver tailored interventions.
- Producing formal rehabilitation reports and maintain regular communication with all parties.

Independent Occupational Therapist & Case Manager – SL Healthcare Services Limited 2017 - present

- Director of own case management company, accepting referrals from solicitors and insurance companies.

Career history – statutory sector

Independent OT & Assessment and Liaison Practitioner, Belfast Health and Social Care Trust 2016 - 2017

- Holistic assessment of individuals with complex needs.
- Liaison with medical, social care, and allied health professionals to coordinate care, rehabilitation, and hospital discharge.
- Develop tailored, person-centred rehabilitation programmes.

Intermediate Care Coordinator and Senior Manager, Belfast Health and Social Care Trust 2009 - 2016

- Lead a 25+ member multi-disciplinary rehabilitation team.
- Oversaw service coordination, patient discharge planning, and clinical governance.
- Line-managed staff and implemented staff development and training programmes.
- Managed budgets and maintained service efficiency and quality outcomes.

Senior Occupational Therapist, Belfast Health and Social Care Trust 2006 - 2009

- Delivered OT assessment and rehabilitation for physical and psychological conditions.
- Coordinated multidisciplinary care in community fracture and older adult rehabilitation programmes.
- Supervised junior staff and contributed to clinical governance initiatives.

Senior Occupational Therapist, Northern Ireland Regional Cancer Centre 2004 - 2006

- Established OT services for oncology, haematology, and haemophilia outpatients.
- Conducted complex assessments, goal setting, and rehabilitation planning.
- Delivered home environment adaptations, seating and wheelchair provision, and patient education.

Rotational Basic Grade Occupational Therapist, Belfast City Hospital 2002 - 2004

- Provided OT across orthopaedics, general medicine, mental health, oncology, stroke, and brain injury.
- Conducted wheelchair assessments and functional independence training.

