Hayley Green

Case Manager
Independent Occupational Therapist



Profile

Hayley is a very experienced and skilled occupational therapist and case manager, specialising in the care of clients with neurological impairments including stroke, traumatic brain injury, poly trauma and those experiencing psychological difficulties and living with long-term conditions.

Hayley is able to work with clients in all stages of their recovery, including acute hospital stay, discharge planning, community rehabilitation and long - term needs.

Specialisms

- Musculo-skeletal/orthopaedics
- Brain injury
- Neurological rehabilitation
- Cognitive disorders
- Long-term conditions
- Vocational Rehabilitation

Ages covered

- Adult
- Adolescent

Biography

Hayley has over 18 years of clinical experience as an OT and has been working for over 10 years in the independent/private sector. She has worked within a variety of clinical specialities including trauma and orthopaedics, lower limb amputation, neurology, stroke services and brain injury rehabilitation. She has practised in services across acute health, in-patient rehabilitation and within the community, progressing into NHS leadership prior to her move into independent practice.

Hayley expanded her practice skills and began working as a case manager in 2018. In this role she works with a variety of clients, ranging from those requiring only remote/desktop input to those with complex needs requiring more detailed assessment, support, education and provision of equipment, adaptations, multidisciplinary input and liaison with multiple agencies.

She utilises her skills and experience when optimising a client's integration back into their lifestyle activities, whether at home, work or leisure. She uses a client and family focused, goal orientated approach and places a strong emphasis on supporting and educating her clients to take ownership of their rehabilitation wherever possible in order to maximise engagement and outcomes.

Hayley is experienced in working collaboratively with a wide interdisciplinary team including solicitors, insurers, clients, families, health professionals and local authorities. She produces comprehensive and informative reports, which thoroughly demonstrate her clinical reasoning and recommendations.

Hayley also has a passion for supporting the clinical and service development of other independent occupational therapists and is the training lead for business start up as part of the National Executive Committee of the Royal College of Occupational Therapists Specialist Section for Independent Practice (RCOT SS-IP). She also provides clinical supervision to independent OTs and leads a small team of associate clinicians.

Hayley continues to develop herself and her skills through ongoing learning including participating in formal training days, and undertaking professional reading and reflective practice. She also participates in and provides clinical supervision, mentorship and networking with other occupational therapists and rehabilitation professionals.

Qualifications

• BSc (Hons) Occupational Therapy, Coventry University, 2002

Memberships

- Health and Care Professions Council (HCPC)
- Royal College of Occupational Therapists (RCOT)
- Royal College of Occupational Therapists Specialist Section -Independent Practice
- Royal College of Occupational Therapists Specialist Section -Neurological Practice
- Case Management Society UK

Contact details

Location:

West Midlands

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Website:

www.independenceworks.net

Clinical skills and experience

- Provides assessment and rehabilitation case management for clients including managing multidisciplinary input, specialist equipment and modifications
- Extensive experience of working with neurological impairments including stroke, traumatic brain injury, post concussion syndrome and long-term conditions.
- Experience working with multiple trauma, lower limb amputation, peripheral nerve injuries and complex physical disabilities.
- Experience working with challenging behaviour, cognitive impairments and psychological difficulties.
- Frequently provides vocational rehabilitation including work site assessments. Works collaboratively with clients, their families and their employers to establish foundations of work skills and support transition into work or into education.
- Comprehensive understanding of physical and social environmental influences impacting on activities of daily living
- Skilled in problem-solving solutions including equipment provision, alterations, minor and moderate adaptations, use of routine, education and practical or therapeutic support.
- Able to assist clients with managing finances, accessing vocational and leisure opportunities, education, community safety and accessibility.
- Wide repertoire of strategies to set meaningful and goals with individuals.
- Production of comprehensive and informative reports thoroughly demonstrating clinical reasoning.
- Advocate for self-management principles to maximise outcomes.
- Experienced at setting up, appraising and developing therapy services, organisational policies, recruitment and training of staff and colleagues.
- Provision of mentorship, supervision and appraisal to fellow clinicians and students.
- Committed to continuing professional development full details of recent training are available on request.
- Client and solicitor feedback/testimonials are available on request.



Career history - private sector

Independent Occupational Therapist & Case Manager - Independence Works Ltd

2018 - present

- Provision of occupational therapy case management services to assess an individual's needs post injury and co-ordinate their rehabilitation.
- Sourcing and procuring specialist services for individuals including medical care, investigations and specialised therapies and providing clear clinical reasoning and evidence base for recommendations.
- Working with a range of clinical needs across those with non complex presentations to those with polytrauma, neurological injuries and multiple pathologies from a range of vocational and social backgrounds.
- Liaison with multiple agencies and parties including insurers, solicitors and treating professionals.
- Highly experienced in assessment and review report writing.
- Single instruction (claimant) and joint referrals.

Training Lead for Business Start Up, National Executive Committee, Royal College of Occupational Therapists Specialist Section - Independent Practice

2018 - present

- Responsible for the development and ongoing management and delivery of the Start Up and Succeed course and other business start up training opportunities.
- Advocate for members of the organisation to develop services and evoke change to continue to develop the standards of practice and support for independent OTs.

Principal Occupational Therapist /Lead Clinical Supervisor, Independence Found Ltd 2017 - present

- Providing OT services to maximise clients' independence and participation within home, work or leisure
 activities following catastrophic injuries including multiple orthopaedic trauma and amputation, brain injury
 and stroke.
- Leading a small team of associate OTs in their caseload and provision of supervision for independent OTs.
- Company director responsible for all business development, accountability and operational duties.

Neurological Occupational Therapist, Krysalis Consultancy Ltd

2014 - 2017

• Providing specialist neurological occupational therapy rehabilitation to clients with acquired brain injury, stroke or spinal injuries.

Independent Occupational Therapist, Sole Trader

2009 - 2014

Provided independent occupational therapy services across the Midlands area for a range of clinical needs.

Senior Occupational Therapist, Locum Reed Health, West Midlands

2004 - 2005

• Variety of short-term contracts across a range of clinical services including stroke rehabilitation, elderly care, orthopaedics and lower limb amputation.

Career history - statutory sector

Highly Specialised Occupational Therapist, Birmingham Community Healthcare NHS Trust 2005 - 2014

• Responsibility for providing, overseeing and developing the occupational therapy stroke service within the in-patient rehabilitation pathway with an emphasis on early assessment and intervention. Collaboratively managing the multidisciplinary approach to stroke care as part of the clinical leadership team.

Occupational Therapist, Queen Elizabeth University Hospital, Birmingham

2002 - 2004

• Basic grade and senior II rotational positions across a variety of clinical services including trauma and orthopaedics, general medicine, elderly care, cardiac rehabilitation, neurosurgery and neuro rehabilitation.

